



## Operations Manager (m/w/d) - Ruby Louise - Design Hotel

**At Ruby your personality really matters, your time really matters and we strongly believe we groove way better together. At Ruby we keep breaking new ground.**

Hey Sunshine,

You think travelling is more than just the next summer holiday, but the feeling of **being at home anywhere in the world**? That your workplace should be a place with **personality and soul**, where new ideas come to life? Then you are the missing olive in our martini, the missing melody in our music, and the **heartbeat of our Ruby Louise**.

Named after Louise Rothschild, whose family empire began in Frankfurt, Ruby Louise with its 218 rooms combines the elegance of the 19th century with the modern street art of Brooklyn. Its large roof terrace on the 6th floor is a real haven of peace and the perfect spot for a drink away from the hustle and bustle of the city. Located in the heart of Frankfurt's banking district, the Zeil and Goethestraße, Frankfurt's most famous shopping streets with their shops, cafés and restaurants, are just 100 metres away. The Alte Oper and the idyllic Opernplatz as well as the Hauptwache are within walking distance.

We are a fast-growing hospitality group with existing hotels and workspaces in some of **Europe's most exciting locations** and many more projects under construction. We break **new ground** with our **Lean Luxury philosophy**, creating a contemporary and affordable form of luxury.

**Join us and make it your own story.**

[Apply now](#)

**Trust us, you won't get bored, as you:**

- lead and coach the service team

- take all-around care of our guests and work active in service
- are responsible for assurance and monitoring of the determined service quality, hygiene and health & safety standards
- support the hotel manager with daily occurring administrative tasks
- act as an ambassador of the Ruby philosophy both internally and externally
- cooperate and coordinate closely with our corporate office in Munich as well as with the event and sales teams
- are responsible for monitoring and adherence to the fixed budget
- look after the warehouse management, stocktaking and preparation of orders

#### **We've been waiting for you, since you have/are:**

- have professional training in Hospitality Management or similar
- gained several years of experiences in a similar position in the individual or private hotel sector with a lifestyle character as well as first management experiences
- have a strong hands-on mentality and high personal commitment and intrinsic motivation
- are dependable and very good organizational skills
- are composure, meaning the ability to remain composed in stressful situation and to convey this to the team
- are both a team leader and a team player with high social competence
- have a business fluent command of German and English

#### **What's in for you? That's how we groove:**

##### **Ruby, Ruby, Ruby, Ruby**

- your style, your smile, your ideas – bring your personality to work
- better together – at work, during team events or just because it's Monday 😊

##### **'Cause I'm having a good time**

- LEGEN... wait for it... DARY staff rates – for you, your travel buddy and your family & friends
- no more excuses – we support your sports program

##### **Ain't no mountain high enough**

- level up your game – Ruby takes you to the top
- innovation is part of our DNA – Lean Luxury, paperless, cashless, ... you name it

##### **Money, Money, Money**

- you're always welcome – 50 % on our F&B
- no matter how you get to work – a mobility allowance comes on top
- take it to the next level – secure yourself some extra cash through profit-sharing, talent scouting, positive reviews and an individual bonus agreement

#### **Where have you been so long?**

Whether you're a **social butterfly** with a flair for cocktail-shaking, a creative soul with an eye for design, or a pro at planning and **behind-the-scenes magic** - there's a place for you at Ruby. We're always looking for **friendly faces** and **passionate team players**.

Not perfect CVs, but **great personalities**, who'll help us create hotels and workspaces with **character and soul**. So, whatever makes you tick, join us and start your Ruby story.

## Diversity, Equity & Inclusion

We believe that...

...you can love whoever you want to

...you should decide for yourself whether and with which pronouns you would like to be addressed

...you can be proud of your heritage and culture

...you don't have to justify your religion or world view

...you are good, just as you are and make our team and Ruby's diversity unique

We can't deal with: isms

Racism, sexism, heterosexism, antisemitism and all other isms are not tolerated here.

**Apply now**

## Get to know our People & Culture Team

Any questions about our pitch? Then contact us at [jobs@ruby-hotels.com](mailto:jobs@ruby-hotels.com) or +49 89 125 095 220.

Your Ruby People & Culture Team



If you want to know what to expect, listen to **Niklas story from our Ruby Lilly in Munich**. You can find even more **Ruby Stories** here:

[www.lean-luxury.com/stories](http://www.lean-luxury.com/stories)

**Ruby Stories: Niklas, Head of Service at Ruby Lilly Hotel Munich**

